



Congratulations on selecting the best internal medicine practice in Phoenix. We want you to know what all of us truly believe: *the secret in the care of the patient is in caring for the patient.*

Whether you have come through a referral from a doctor or through the advice of a friend or relative, we would like to give you some background about our office.

Please take a few minutes to read our office packet. You will find some valuable information on how our office works and how you can access the staff and Dr. Lakin for your medical needs.

We also want to introduce you to our website, [www.doctordoug.com](http://www.doctordoug.com). Through our secure patient portal, we offer the convenience to schedule appointments, refill your prescriptions, and reference other specialty doctor's that Dr. Lakin works with on-line. We also publish a newsletter to update you on current medical issues, what's new in the office, and hopefully bring a smile to your face. Be sure to add your email address to the portal on our website to receive your copy at <https://lp.constantcontactpages.com/su/HFp8mGZ>.

Our office is equipped and staffed to provide a variety of comprehensive medical care services for our patients. For your convenience, we have a full laboratory drawing station in our office. When blood work is ordered, we can complete the work here, so you do not need to go to another facility. We usually have routine lab results in 24 hours. Dr. Lakin does treadmill testing in the office. We have a dedicated room for treadmill and EKG testing. We also do in-office glucose, urinalysis, and protime testing.

The office is conveniently located on the northeast corner of Mt View and 90<sup>th</sup> Street; minutes away from HonorHealth Scottsdale Shea Medical Center for emergency care, and Scottsdale Medical Imaging for radiology procedures.

Our staff members are all professionals in their fields. From our front desk, to our back office: we are here to help you with your medical needs.

Although we are not a 'concierge' medical office, our practice does have an annual administrative fee of \$875.00. This fee helps offset some of the extras we do for you in our office and is payable during the calendar year.

We encourage you to take an active part in your healthcare and hope you join us for the many events Dr Lakin has planned for 2026.

Again, welcome to Dr. Lakin's practice. We look forward to serving your medical needs!