A woman with blonde hair tied up, wearing a grey cardigan, is sitting on a light-colored sofa. She is looking down at a laptop computer. A brown dog is sitting next to her, looking towards the right. In the foreground, there is a wooden coffee table with a smartphone on it. The background shows a bright, modern interior with large windows and a potted plant.

Welcome to the Vaccine Management Patient Portal!

A guide for scheduling your vaccine appointment



ADHS

You are about to find out just how **easy** it is to **schedule** your **V A C C I N E** appointment! This guide will walk you through the steps to **create an account** and schedule an appointment for you, or for your entire family.

Just in case you need them, we have also included instructions to **reset a password** and to **cancel** or **RESCHEDULE** an appointment.

Got **questions** about the **portal**? Contact information for **YOUR SUPPORT TEAM** is at the end of this guide.

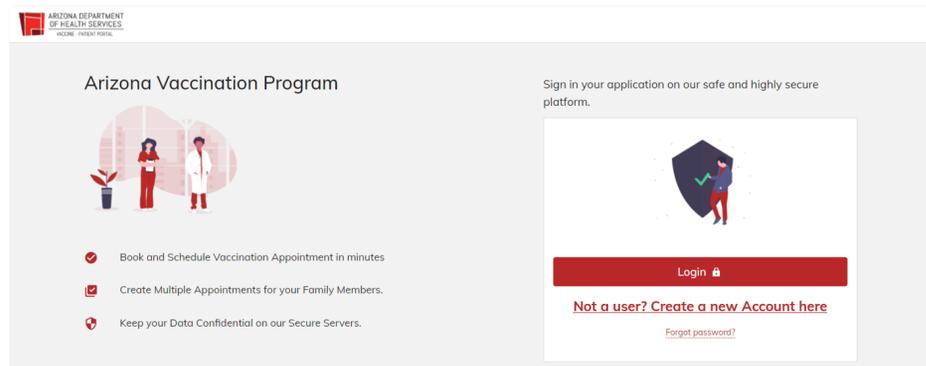
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How to Schedule a Vaccine Appointment	8
How to Reschedule an Appointment	17
How to Cancel an Appointment	21
How to Log In When You Have an Account	23
How to Reset Your Password	24
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How to Create An Account

To ensure the best experience, we strongly encourage using only **Chrome** or **Firefox** browsers on a computer, laptop, iPad or iPhone. Android devices are not currently supported, but are coming soon.

[Click here](#) to go to the Arizona Department of Health Services Patient Portal.

If you have not already created an account in the Patient Portal, **click on Not a user? Create a new Account here** just below the red Login bar.

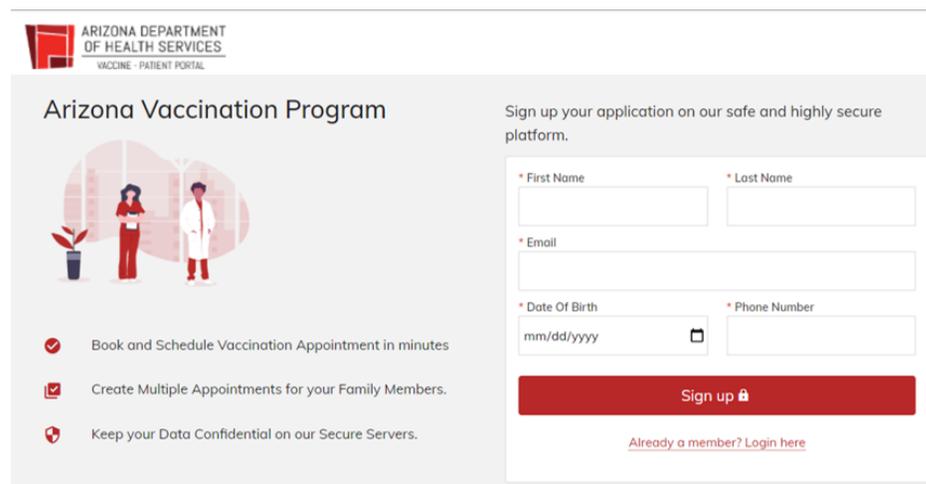


Create your secure personal account

Fill in all of the boxes and **click the red Sign up** button.

* Cox.net email accounts may be blocked by Cox security. If you have a cox.net account, please use an alternative account, if possible.

Good News! Only one family member needs to create an account to set up vaccination appointments for all family members within the system.



You will receive a registration email

A registration email will be sent to the email address you entered.

The email will be sent from (add to favorites):
podvaccine-noreply@azdhs.gov

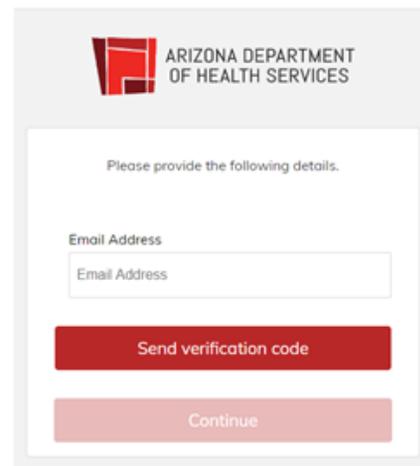
The email has a link to set up your password. Click on **the link** (outlined in red in the image) to set up your password and complete your registration. If you do not receive this email, try using the “Forgot Password” tool on the login page.



Verify your account

1. Enter your email address and click **Send verification code**.

The security of your account is a priority!
This 4-step account verification process keeps your account safe and protected.



 ARIZONA DEPARTMENT
OF HEALTH SERVICES

Please provide the following details.

Email Address

Send verification code

Continue

Verify your account

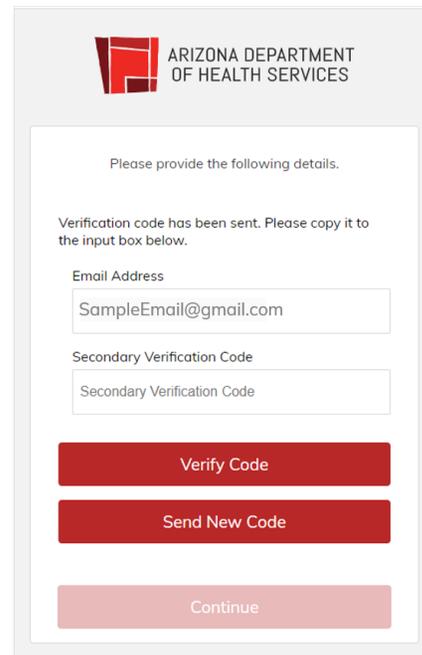
2. This screen will display to let you know that a verification code has been sent to your email.

The email will be sent from:

podvaccine-noreply@azdhs.gov

Open the email to get the code.

Please check spam if you can't see it.



ARIZONA DEPARTMENT
OF HEALTH SERVICES

Please provide the following details.

Verification code has been sent. Please copy it to the input box below.

Email Address
SampleEmail@gmail.com

Secondary Verification Code
Secondary Verification Code

Verify Code

Send New Code

Continue

Verify your account

3. Copy the code or write it down so you can enter it into the verification screen.

With certain email addresses it may take up to 15 minutes for the code to come through.



podvaccine-noreply@azdhs.gov
to me ▾

Verify your email address

ARIZONA DEPARTMENT
OF HEALTH SERVICES

Thanks for verifying your SampleEmail@gmail.com account
Your verification code is: 518418

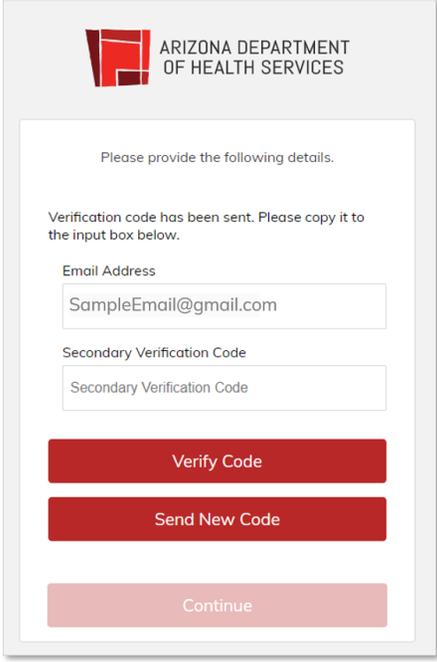
Sincerely,
Arizona Department of Health Services

Verify your account

4. Type or paste the code into the **Secondary Verification Code** box. Click **Verify Code**.

If the wrong code was entered, a message will display letting you know. Just enter the correct code and click **Verify Code**.

If you continue to have a problem with the code, click **Send New Code**, get the code from the new email, enter it and click **Verify Code**.



ARIZONA DEPARTMENT
OF HEALTH SERVICES

Please provide the following details.

Verification code has been sent. Please copy it to the input box below.

Email Address
SampleEmail@gmail.com

Secondary Verification Code
Secondary Verification Code

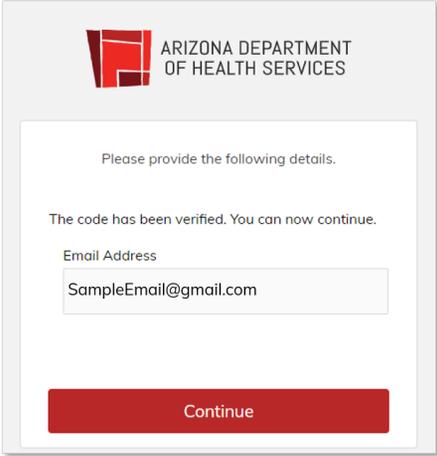
Verify Code

Send New Code

Continue

Your account is verified!

If the correct code was entered, this screen will display letting you know that the code has been verified. Click **Continue**.



ARIZONA DEPARTMENT
OF HEALTH SERVICES

Please provide the following details.

The code has been verified. You can now continue.

Email Address
SampleEmail@gmail.com

Continue

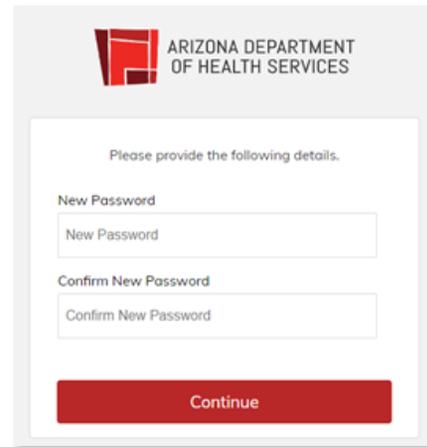
Create a Password

In the **New Password** box, **type in the password** you would like to use for your account.

Password requirements:

- 8-16 characters
- Includes **3** out of **4** of the following:
 - Lowercase letter
 - Uppercase letter
 - a number (0-9)
 - At least one of the following symbols:
@ # \$ % ^ & * - _ + = [] { } | \ ? / : ' ~ " () ; . ,

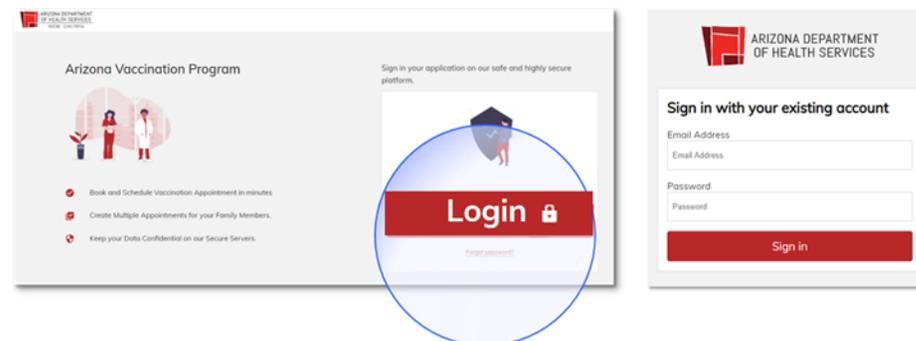
Type the password again in the **Confirm New Password** box. Click **Continue**.



Log in to the Patient Portal

Click **Login**.

Enter your **email address** and **password** and click **Sign in** to log into the Patient Portal and schedule your vaccine appointment.



How to Schedule a Vaccine Appointment

After you log in, the Patient Portal Dashboard page will display.

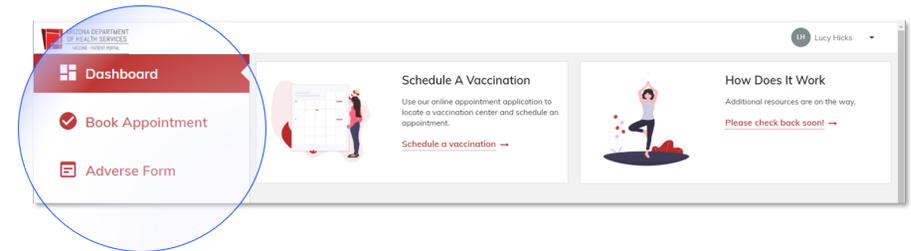
From here you can schedule a vaccination, complete an Adverse Form report, and access helpful information.

All of your upcoming appointments will display on the dashboard.

Any vaccine can cause side effects. For the most part, these are minor (for example, a sore arm or low-grade fever) and go away within a few days. You are encouraged to complete the Adverse Form to report any significant health problem that occurs after vaccination.

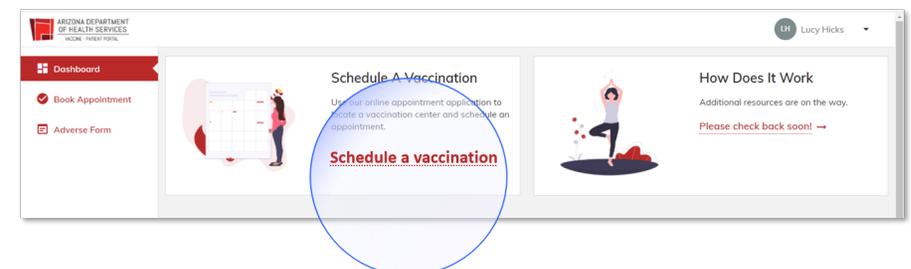
An adverse event can be reported even if it is uncertain or unlikely that the vaccine caused it. If you experience a reaction, click Adverse Form and follow the instructions.

Let's review the steps for scheduling your appointment to receive a vaccine.



Begin to schedule a vaccine appointment.

Click [Schedule a vaccination.](#)



Schedule for yourself and family members.

You have the option to schedule an appointment for yourself only or to also book appointments for family members.

To begin, click the down arrow in the **Booking For** box.

- If scheduling an appointment for yourself, click **Self** and click **Next**.
- If scheduling an appointment for a family member, click **Dependent/Family Member** and then click **Add New Family Member**.

If you're making appointments for more than one person, you will have the option to **start a new appointment** after you finish scheduling this one.

Schedule a vaccination Cancel

Complete the following application to schedule your vaccination, you will be asked to choose a center based on the location of your choice.

1 Book Appointment For
2 Vaccine Group
3 Priority Questions
4 Personal Information
5 Scheduling
6 Screening Questions
7 Consent
8 Confirmation

Book an Appointment For
Who are you booking this appointment for?

Booking For

Previous Next

1 Book Appointment For
2 Vaccine Group
3 Priority Questions
4 Personal Information
5 Scheduling
6 Screening Questions
7 Consent
8 Confirmation

Book an Appointment For
Who are you booking this appointment for?

Self
Dependent/Family Member

Previous Next

1 Book Appointment For
2 Vaccine Group
3 Supplemental Questions
4 Personal Information
5 Scheduling
6 Screening Questions
7 Consent
8 Confirmation

Book an Appointment For
Who are you booking this appointment for?

Dependent/Family Member

OR

Add New Family Member

Previous Next

Choose your vaccine(s).

Click on **the vaccine** you want to receive at your appointment. You may select more than one.

Click **Next** when you have made your selection(s).

Answer supplemental questions.

These questions are asked to assist public health. **Answer all of the questions and click Next.**

If you are scheduling the appointment for a dependent, answer each question as it applies to that person.

For example, if you're a healthcare worker, you would answer Yes to that question when scheduling your own appointment.

However, if your dependent is not a healthcare worker, you would answer No when scheduling their appointment.

Provide contact information.

Fill in the boxes with your personal and contact information. If you are scheduling for yourself, many of the boxes will fill automatically.

Required boxes are marked with a red asterisk (*) and must be completed. Click **Next** when you are done.

If you are scheduling an appointment for a family member, enter their personal and contact information.

Schedule a vaccination Cancel

Complete the following application to schedule your vaccination, you will be asked to choose a center based on the location of your choice.

Personal Information
4.1 Name and contact
Please complete all of the fields below to continue

* First Name Middle Name * Last Name

* Gender Marital Status * Date of Birth

Age

* Ethnicity * Race

Contact Information

* Mobile Phone Number Other Phone Number

Previous Next

Do you have health insurance?

Click **Yes** or **No** and click **Next**.

COVID-19 vaccines are **free**; however, insurance information is requested so that an administration fee can be billed to insurance if you are insured. **There will be no out-of-pocket costs requested at your appointment and you should not receive a bill.**

Personal Information
4.2 Health Insurance

* Do you have Insurance?
 Yes No

Previous Next

Provide health insurance information.

If you selected **Yes** for insurance, enter the requested information. All boxes marked with a red asterisk (*) are required and must be completed.

When you're done, click **Next**.

If you selected **No**, this screen will not display.

Choose a date and location.

1. Enter your **zip code** (if it isn't already displaying).
2. Click the **calendar icon** (magnified in the image). A calendar will open. Click on your preferred date.
3. Click **Search** to find available vaccination locations.

Locations near the zip code that have appointments available on the day you selected will display. You may need to scroll down to see all the locations (marked as #1 in the image) If the site shows no appointments available. It may be that you do not qualify for the current phase.

4. Click the **circle** next to the **location** and click **Next**. You may need to use the outer scroll bar (marked as #2 in the image) to scroll down to see the Next button.

To scroll down, click and hold the grey bar and move the bar down or click on the grey bar and roll down the scroll wheel on your mouse.

Select a time for your appointment

1. Click on **Select Slot** under the Actions column.

Blocks of time that the facility has open for appointments on your chosen day will show on the screen.

2. Click on the **down arrows** on the right of each red bar to display the appointment times and the number of appointments available for each time slot on that day.

If no blocks of time are showing, that means there are no more available appointments for that location on that date. Click Previous and select another date and / or location.

3. Click on the **button** to the left of the time you want to schedule and click **Save**.

You may need to scroll down to see the Save button.

To scroll down, click and hold the grey bar and move the bar down or click on the grey bar and roll down the scroll wheel on your mouse.

Scheduling
5.2 Appointment time
Please select available time slot

First Name	Last Name	Selected Slot	Actions
Lucy	Hicks	-	Select Slot

Previous Next

Scheduling
5.2 Appointment time
Please choose from the following available appointment slots

- Early Morning (12AM - 8:59AM)
- Morning (9AM - 11:59AM)
- Afternoon (12PM - 2:59PM)
- Evening (3PM - 5:59PM)
- Late Evening (6PM - 11:59PM)

Cancel Save

Previous

Please choose from the following available appointment slots

TIME	DATE	SLOTS
<input type="radio"/> 16:30:00	2020-12-13	25
<input checked="" type="radio"/> 16:45:00	2020-12-13	25
<input type="radio"/> 17:00:00	2020-12-13	24
<input type="radio"/> 17:15:00	2020-12-13	25
<input type="radio"/> 17:30:00	2020-12-13	24
<input type="radio"/> 17:45:00	2020-12-13	25

Late Evening (6PM - 11:59PM)

Cancel Save

Confirm the time you selected.

The time slot you selected now displays. Click **Next**.

To change to a different time, click **Remove Slot** under the Action column and select a different time.

Click **Next** when you return to this screen.

Answer health screening questions.

Click **Yes** or **No** to answer each of the health screening questions.

Click **Next** when you've answered all of the questions.

Provide your consent to receive the vaccine.

You are almost done! The next step is to give your consent to receive the vaccination. You will see what vaccine you are getting.

Read the consent form and enter the name of the person who is giving consent to get the vaccine. If a name is already in the box, make sure it is correct. Click the box under the name of the vaccine (circled in red in the image). Click **Next**.

Confirm and book your appointment!

If you are scheduling only one appointment:

Review the details of your appointment. If you are not scheduling another appointment for a family member at this time and you are sure you want to receive your vaccine for the location, date, and time listed, click **Confirm Appointment** in the bottom left of the screen.

If you are scheduling another appointment:

If the location, date, and time listed are correct and you want to book an appointment for a family member, click **Confirm Appointment & Start New Appointment**.

To change any of the appointment details:

Click **the Previous button** until you reach the screen you need to adjust.

To cancel the appointment, click **Cancel Appointment**. Another screen will display asking you if you really want to cancel. Click **Yes** to cancel or **No** if you clicked the cancel button by mistake.

If you click **Yes** to cancel the appointment, you will return to the Schedule A Vaccination screen.

Review & Confirm
Please review the appointment slot and location for the individual listed below. If you need to make any changes, please click on the Previous button and edit before booking appointment

Appointment details

APPOINTMENT TIME	DATE	NAME	DATE OF BIRTH
18:20:00	12-17-21	Lucy Hicks	02-01-1963

Appointment location

ADHS Vaccine Event
150 North 18th Avenue, 85007, Phoenix, AZ
[Get directions >>](#)

[Previous](#) [Cancel Appointment](#)

Confirm Appointment **Confirm Appointment & Start New Appointment**

Your appointment is booked

After booking your appointment, you will receive a confirmation email.

The black square at the bottom of the confirmation is a **QR code** (outlined in red in the image). The QR code can be scanned from your phone or from a printed copy of your email when you arrive at your appointment for check-in.

As your appointment date gets near, you will receive a reminder email.

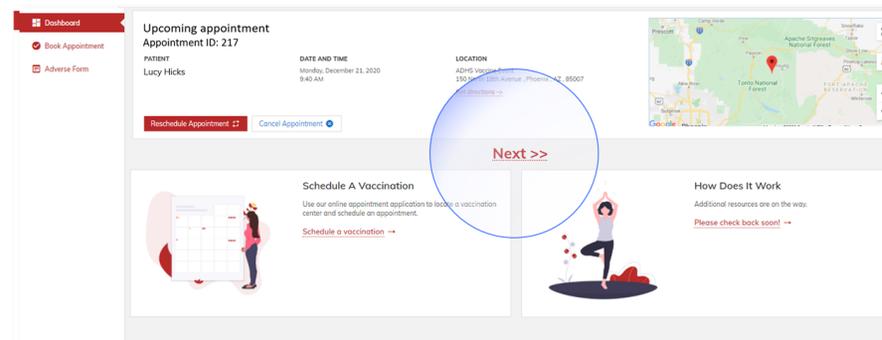
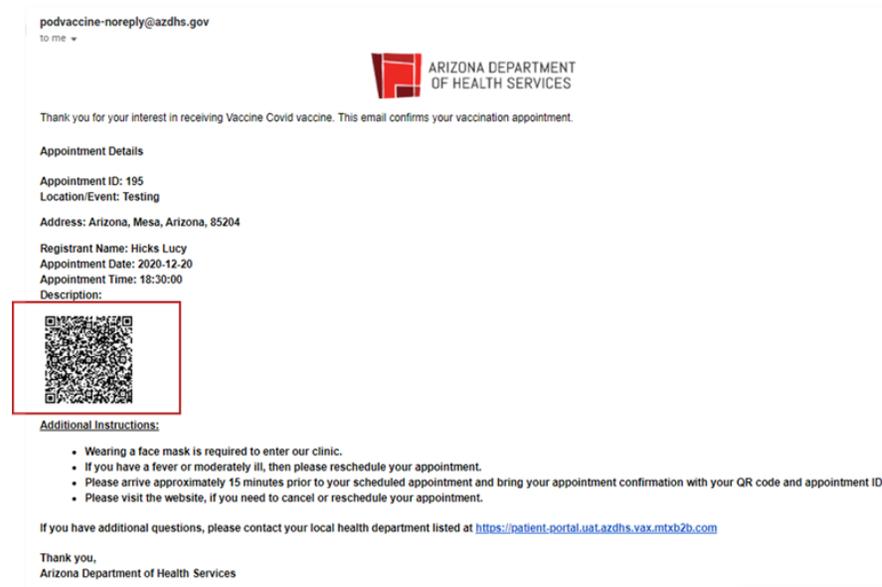
The confirmation and reminder emails will be sent from: podvaccine-noreply@azdhs.gov.

Your scheduled appointments will also display on your Patient Portal Dashboard.

The appointment reminder on the dashboard includes:

- Appointment ID
- Patient name
- Date and Time
- Location (with map)

To view other appointments you have scheduled, click the **Next** button in the middle of the screen.



How to Reschedule an Appointment

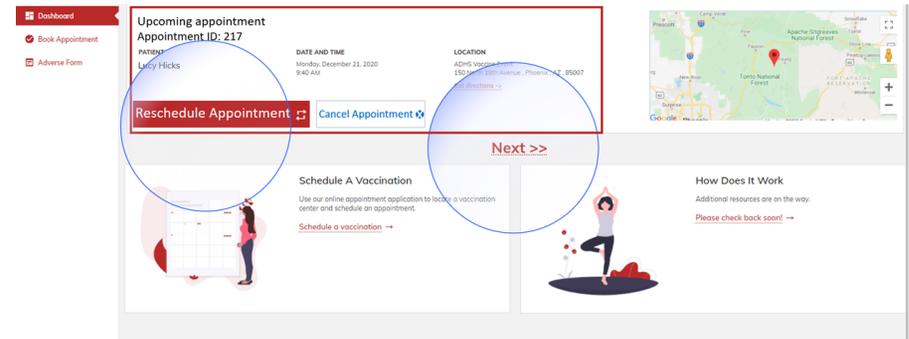
Log in to the Patient Portal

To reschedule an appointment, log in to the [Patient Portal](#). Once you login, you will see your dashboard. The Upcoming appointments section will display all of your scheduled appointments.

If you have more than one scheduled appointment, the Next button will display in the middle of the screen. Just click the **Next** button to view the next appointment.

If you have only one appointment listed, click **Reschedule Appointment**.

If you have more than one appointment listed, click Next until the appointment you wish to reschedule displays and click **Reschedule Appointment**.



Select your new date and location

1. Enter your **zip code**.
2. Click the **calendar icon** (magnified in the image). A calendar will open. Click on your preferred date.
3. Click **Search** to find available vaccination locations.

Locations near you that have appointments available on the day you selected will display. You may need to scroll to view all locations. Use the inner scroll bar (marked as #1 in the image) to scroll through the list. If there are **more locations** available, click Next to view the additional page of locations.

4. Click the circle next to the **location**.
5. Click **Choose Slot**. You may need to use the outer scroll bar (marked as #2 in the image) to scroll down to see Choose Slot.

To scroll down, click and hold the grey bar and move the bar down or click on the grey bar and use the scroll wheel on your mouse.

The screenshot shows the 'Reschedule' page with the following elements:

- Search Bar:** 'Search for locations by ZIP code' and '* Appointment Date' (12/22/2020).
- Calendar Icon:** A magnified calendar icon is shown above the search bar.
- Search Button:** A red 'Search' button.
- Locations Found:** A map showing the search area and a list of nearby locations.
- Location List:**
 - Tempé / Phoenix COVID Site (295 N 56th St, 85034, Phoenix, AZ)
 - Greenlee COVID vaccine event (164843 State Hwy #78, 85533, Clifton, AZ)
 - Dignity Health public event (485 S Dobson Rd, 85224, Chandler, Arizona)
 - Mesa COVID event (46 M.L.K. Jr Way, 85201, Mesa, Arizona)
 - Go Live Event (199 E Desert Broom Dr, 85224, Arizona, AZ)
- Scroll Bars:** An inner scroll bar (marked #1) and an outer scroll bar (marked #2) are visible on the right side of the location list.
- Next Button:** A red 'Next' button at the bottom of the location list.
- Choose Slot Button:** A large red 'Choose Slot' button at the bottom of the page.

Select your new time.

1. Click on the **down arrows** on the right of each red bar to display the appointment times and the number of appointments available for each time slot on that day.

If no blocks of time are showing, that means there are no more available appointments for that location on that date. Click Previous and select another date and / or location.

2. Click on the **button** to the left of the time you want to schedule and click **Select & Finish**.

You may need to scroll down to see the Select and Finish button.

To scroll down, click and hold the grey bar and move the bar down or click on the grey bar and roll down the scroll wheel on your mouse.

Rescheduling

Please choose from the following available appointment slots

- Early Morning (12AM - 8:59AM) ▾
- Morning (9AM - 11:59AM) ▾
- Afternoon (12PM - 2:59PM) ▾
- Evening (3PM - 5:59PM) ▾
- Late Evening (6PM - 11:59PM) ▾

Please choose from the following available appointment slots

Evening (3PM - 5:59PM) ▴

	TIME	DATE	SLOTS
<input type="radio"/>	16:30:00	2020-12-13	25
<input checked="" type="radio"/>	16:45:00	2020-12-13	25
<input type="radio"/>	17:00:00	2020-12-13	24
<input type="radio"/>	17:15:00	2020-12-13	25
<input type="radio"/>	17:30:00	2020-12-13	24
<input type="radio"/>	17:45:00	2020-12-13	25

Late Evening (6PM - 11:59PM) ▾

[Back To Address](#) [Select & Finish](#)

Your rescheduled appointment is confirmed

After rescheduling your appointment, you will receive a confirmation email.

The black square at the bottom of the confirmation is a **QR code** (outlined in red in the image). The QR code can be scanned from your phone or from a printed copy of your email when you arrive at your appointment for check-in.

As your appointment date gets near, you will receive a reminder email.

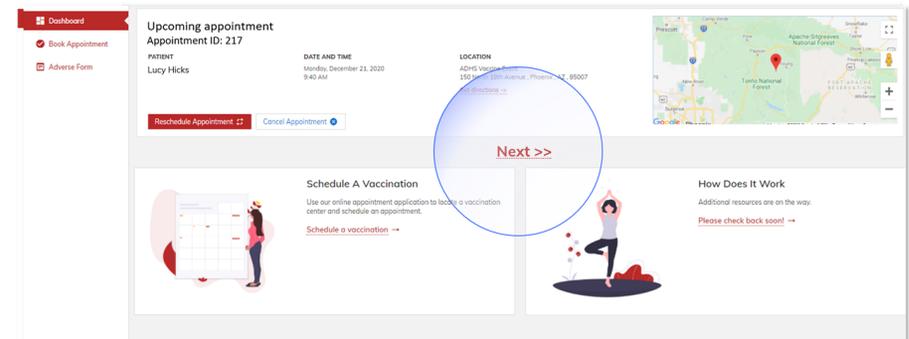
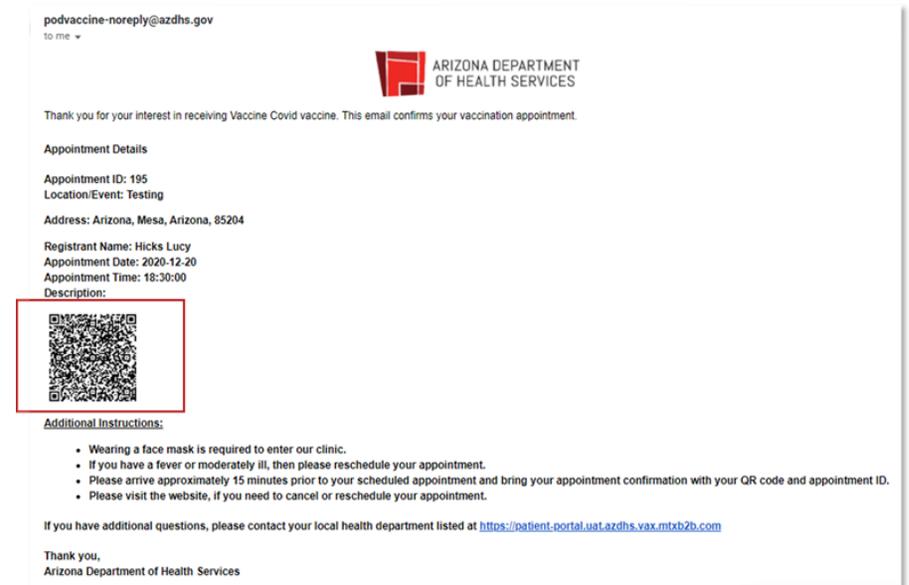
The confirmation and reminder emails will be sent from: podvaccine-noreply@azdhs.gov.

Your scheduled appointments will also display on your Patient Portal Dashboard.

The appointment reminder on the dashboard includes:

- Appointment ID
- Patient name
- Date and Time
- Location (with map)

To view other appointments you have scheduled, click the **Next** button in the middle of the screen.



How to Cancel an Appointment

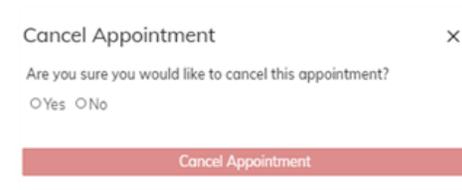
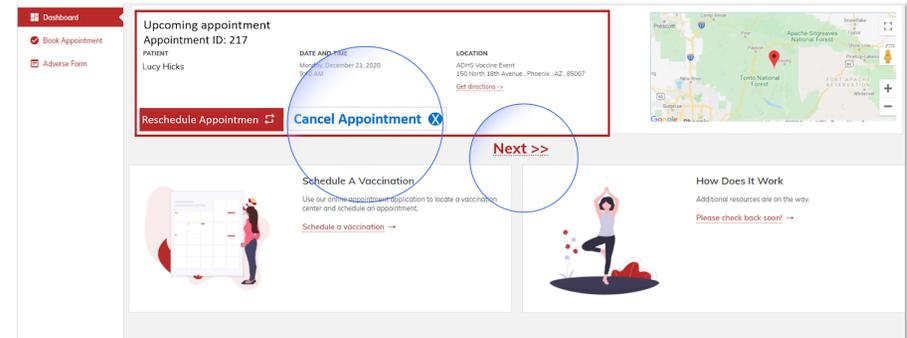
Log in to the Patient Portal

To cancel an appointment, log in to the **Patient Portal**. Once you log in, you will see your dashboard. The Upcoming appointments section will display all of your scheduled appointments.

If you have more than one scheduled appointment, the Next button will display in the middle of the screen. Just **click the Next** button to view the next appointment.

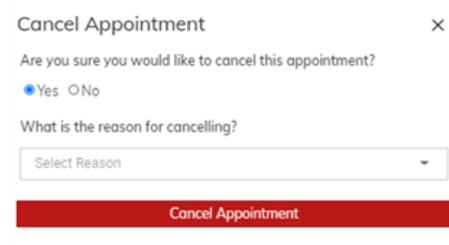
If you have only one appointment listed, **click Cancel Appointment**.

If you have more than one appointment listed, click Next until the appointment you wish to reschedule displays and **click Cancel Appointment**.



Let us know why you are cancelling

1. To confirm you want to cancel, click **Yes**.
2. Click on the **Select Reason** box.
3. Click **the reason** you are cancelling the appointment.
4. Click **Cancel Appointment**.

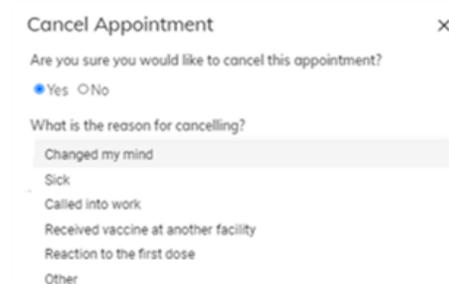


Cancel Appointment

Are you sure you would like to cancel this appointment?
 Yes No

What is the reason for cancelling?
Select Reason

Cancel Appointment

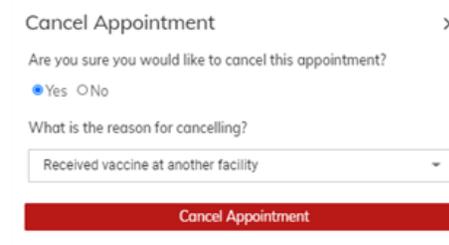


Cancel Appointment

Are you sure you would like to cancel this appointment?
 Yes No

What is the reason for cancelling?

- Changed my mind
- Sick
- Called into work
- Received vaccine at another facility
- Reaction to the first dose
- Other



Cancel Appointment

Are you sure you would like to cancel this appointment?
 Yes No

What is the reason for cancelling?
Received vaccine at another facility

Cancel Appointment

The appointment has been cancelled and will no longer display on your Patient Portal Dashboard.

How to Log In When You Have an Account

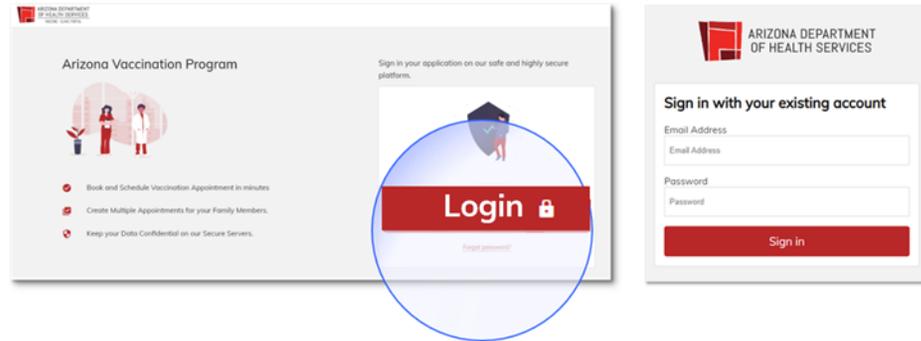
Start at the Patient Portal

Go to the [Patient Portal](#). The Login screen will display.

Click **Login**.

If you previously saved your login information (email address and password), it will already display and you can just click **Sign in**.

If your email and password are not displaying, enter your **email address** and **password** and click **Sign in** to log into the Patient Portal.

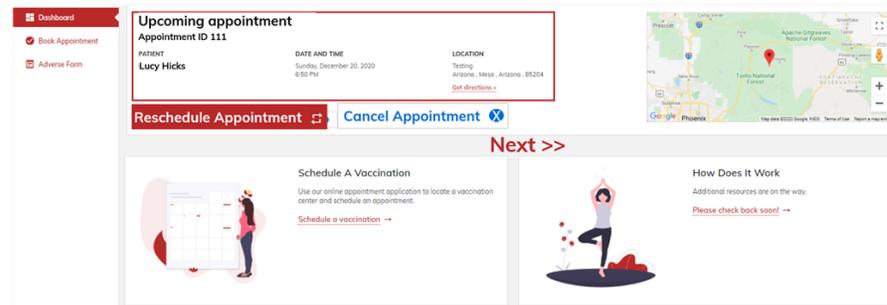


The Patient Portal Dashboard

After you log in, the Patient Portal Dashboard page will display.

All of your upcoming appointments will show on the dashboard. Just click **Next** to look at your additional appointments.

From the dashboard, you can schedule more appointments and reschedule or cancel existing appointments.

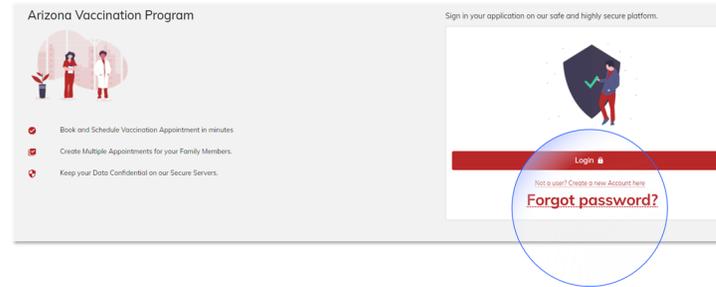


How to Reset Your Password

Start at the Patient Portal

To reset your password, go to the [Patient Portal](#).

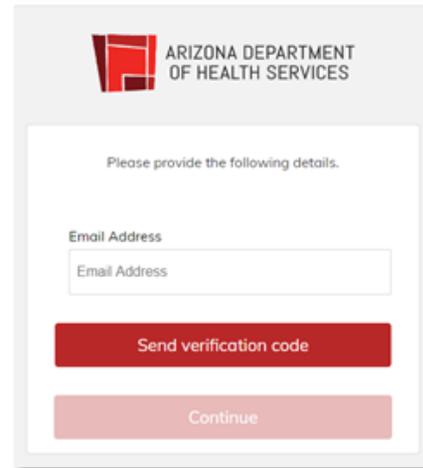
Click on **Forgot Password**.



Verify your account

1. Enter your email address and click **Send verification code**.

The security of your account is a priority!
This 4-step account verification process
keeps your account safe and protected.

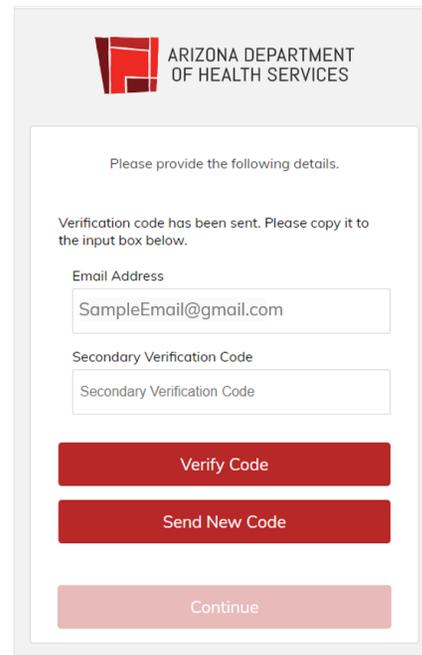


Verify your account

2. This screen will display to let you know that a verification code has been sent to your email.

The email will be sent from:
podvaccine-noreply@azdhs.gov.

Open the email to get the code.



The screenshot shows the Arizona Department of Health Services verification screen. At the top is the logo and name. Below it, the text reads: "Please provide the following details." and "Verification code has been sent. Please copy it to the input box below." There are two input fields: "Email Address" with the value "SampleEmail@gmail.com" and "Secondary Verification Code" with the value "Secondary Verification Code". At the bottom are three buttons: "Verify Code" (red), "Send New Code" (red), and "Continue" (light red).

Verify your account

3. Copy the code or write it down so you can enter it into the verification screen.



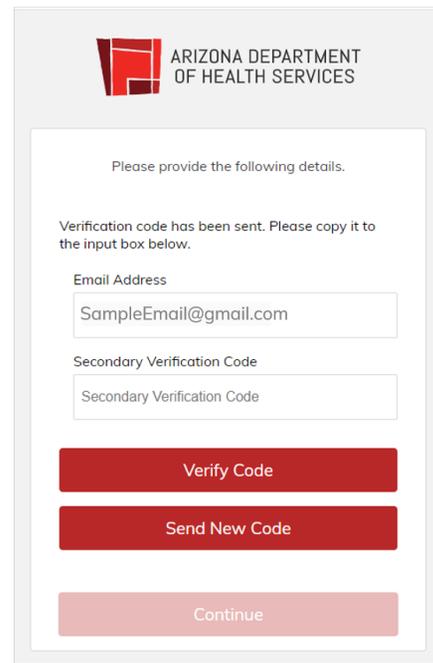
The screenshot shows an email from podvaccine-noreply@azdhs.gov to the user. The subject is "Verify your email address". The body contains the Arizona Department of Health Services logo and text: "Thanks for verifying your SampleEmail@gmail.com account" and "Your verification code is: 518418". It ends with "Sincerely, Arizona Department of Health Services".

Verify your account

4. Type or paste the code into the **Secondary Verification Code** box. Click **Verify Code**.

If the wrong code was entered, a message will display letting you know. Just enter the correct code and click **Verify Code**.

If you continue to have a problem with the code, click **Send New Code**, get the code from the new email, enter it and click **Verify Code**.



ARIZONA DEPARTMENT
OF HEALTH SERVICES

Please provide the following details.

Verification code has been sent. Please copy it to the input box below.

Email Address
SampleEmail@gmail.com

Secondary Verification Code
Secondary Verification Code

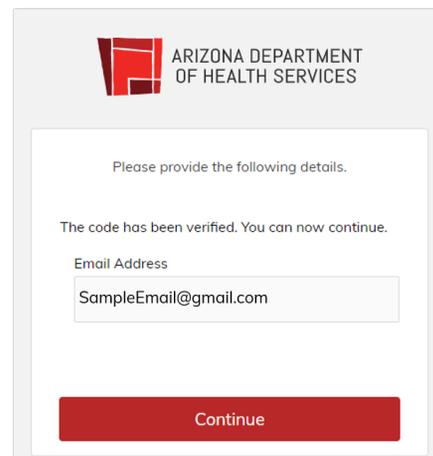
Verify Code

Send New Code

Continue

Your account is verified!

If the correct code was entered, this screen will display letting you know that the code has been verified. Click **Continue**.



ARIZONA DEPARTMENT
OF HEALTH SERVICES

Please provide the following details.

The code has been verified. You can now continue.

Email Address
SampleEmail@gmail.com

Continue

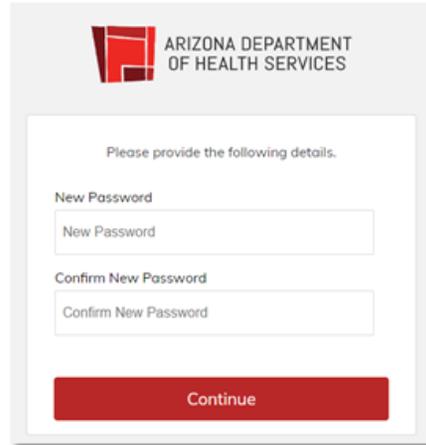
Create a New Password

In the **New Password** box, **type in the password** you would like to use for your account.

Password requirements:

- 8-16 characters
- Includes 3 out of 4 of the following:
 - Lowercase letter
 - Uppercase letter
 - a number (0-9)
 - At least one of the following symbols:
@ # \$ % ^ & * - _ + = [] { } | \ ? /
: ' ~ " () ; . ,

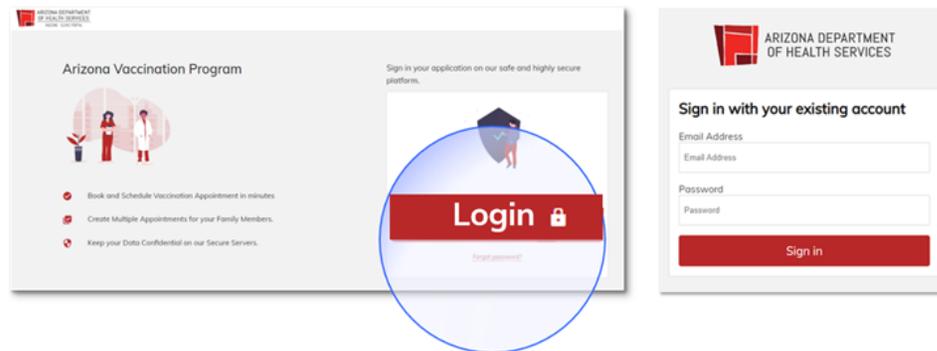
Type the password again in the **Confirm New Password** box. Click **Continue**.



Log in with your new password

Click **Login**.

Enter your email address and password and click **Sign in** to log into the Patient Portal.



FAQs

1. What can I do in the Vaccine Management System (VMS)?

In the VMS, you can schedule appointments for you and others (both first and second doses), cancel appointments, reschedule appointments, and submit an adverse reaction form.

2. What can't the VMS do?

The VMS is a scheduling tool that allows you to schedule your vaccines. You will not receive medical advice or feedback from the system. If you have any questions about a facility, reach out to them directly. Please always seek out proper medical care and call 911 for emergencies.

3. Does it matter which browser I use to launch the VMS?

You will have the best experience using Google Chrome and FireFox. Some people have experienced issues with other browsers.

4. I have been notified that I should receive a vaccine and that I would receive an email with a link. Who should I contact if I haven't received the link?

First, check your SPAM folder to make sure the email wasn't redirected. Next, contact your employer or organizer of the event, as they may have to send the link.

5. I've searched for sites with my zip code and a date, but I don't see any available sites. Why is that?

It is possible there are not any open sites near you. It is more likely you need to change the date and/or uncheck the 50 mile box at the top of the search. After each change, click the search button so the system updates with your new selection. If you were invited for a private event, use the link you were provided to access the site. Please direct any questions and requests for a link to the organizer of the event.

6. The only sites that display are far away from me. Why is that?

Please make sure your zip code is correct. Change the dates and click search and you should be able to see an event. It is also possible there aren't any open events for your phase grouping at that time.

7. The site states, "second dose", but I have yet to get my first dose. Can I get my vaccination there?

There may be some wording and other logistical issues. Please proceed to scheduling your event under the 2nd dose and mention to the site when you arrive that it is your first dose.

8. I have gotten my first dose but I cannot see any appointments for my second dose.

There is a chance you may have changed your answer to the pre-screening questions. Please review your responses. There may not be public events near you. If you were invited via a private event, reach out to the person in your organization who sent the invite. **Make sure you receive the same manufacturer for each dose.**

9. I've been trying to change the date and settings on the location finder but I still don't see anything.

Please press search after each date change. Try changing the ZIP code. Uncheck the 50 mile box. It may be possible that you are not eligible at this time or that there aren't any public events. Please reach out to the respective person to request another link.

How to Contact Your Support Team

Have questions or issues?

ADHS is continually working to improve our tools and services. Please reach out to us if you have any problems using the Vaccine Management System.

podvaccine-triage@azdhs.gov

Phone: 602.542.1000

Mon-Fri 8:00 AM - 5:00 PM

